

TSD expands e-Service to cater to next-gen investors' demand

BANGKOK, February 1, 2023 - Thailand Securities Depository Co., Ltd. (TSD), a subsidiary of The Stock Exchange of Thailand (SET), continues to expand TSD e-Service, adding features for applying for Investor Portal services via NDID, an online stock transfer service from issuer account to securities trading account, and document submission in e-Document format, such as notice of meeting and details of meeting document in electronic format via QR Code in line with e-Meeting to facilitate investors in the digital age to access post-trading services easily, conveniently, quickly and safely.

SET Executive Vice President - Head of Market Operations Group, and TSD Managing Director Yupawan Sirichainarumitr said that online transactions have grown continuously due to the new normal lifestyle, both in daily life and investment aspects. The post-trading transactions via TSD e-Service especially in Investor Portal service surged by 64 percent in 2022 from the pre-COVID-19 pandemic period. TSD has determined to develop services in order to meet the lifestyles of shareholders in today's digital world, aiming to make transactions convenient, flexible, fast and secure. Starting from January 2023, TSD rolls out new digital services to shareholders as follows:

- 1) **Investor Portal**: information service for shareholders, equipped with new following features:
 - o **Adding an alternative to investor's identity verification when applying for Investor Portal services with NDID via mobile banking application from nine partner banks**, making it easy, convenient, fast and secure
 - o **Providing online stock transfer service from issuer account to investor's trading account** without having to submit documents, and no need to travel. Simply complete the information via Investor Portal platform and wait for an SMS notification of the results.

In addition, during the 2022 income tax return filing period, from January to March 2023, shareholders are invited to use the online dividend tax credit filing service via Investor Portal, which has compiled dividend information under section 40(4)(B) from all securities of which TSD is the registrar. Shareholders can download or instantly make a direct submission of the tax data file to the Revenue Department.

2) **e-Document**, an electronic document service that TSD sends to shareholders by providing the service to cover more post-trading transactions, such as notice of meeting and details of meeting document in electronic format via QR Code in line with the e-Meeting of shareholders from previously with only reports on securities holdings in issuer account. All these are to facilitate shareholders to quickly receive electronic documents via email without worries about lost documents, with safety from data leaks by requiring a personal password to view the documents. This is also another way to help take care of the environment by reducing the use of paper.

Shareholders can apply for **Investor Portal** and **e-Document** services at www.set.or.th/tsd. Enter "Services for investors" menu, and then select "E-services for Investors".

TSD will move forward to enhancing the post-trading services to make the capital market easy for investors, and ready to support innovative forms of transactions in the future.

"SET...Make it Work for Everyone"

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